

James L. Holly, MD

Chief Executive Officer

Southeast Texas Medical Associates, LLP

www.setma.com

Adjunct Professor

Department Family and Community Medicine

School of Medicine

University of Texas Health Science Center San Antonio

Curriculum Vitae

Academic

Northwestern State University – Undergraduate
Bachelor of Arts – History and Philosophy
1961 to 1965

Baylor University – Graduate School and Pre-Med
Master of Arts – History (course work completed)
1966 to 1969

University of Texas Health Science Center School of Medicine, San Antonio, Texas
Doctor of Medicine
1969 to 1973

Graduate Medical Education

Internal Medicine Internship
1973 to 1974

Medical School Activities

Founder Health Careers Program for Minority Students
Director of Program
1969 to 1971

Organization of Student Representatives, Association of American Medical Colleges
Founding Chair
1970-1972

AAMC Executive Committee
Voting Member
1970 to 1971, 1971 to 1972

AAMC/AMA Accreditation Site Visit Cornell Medical College, New York City
Voting Member 1972

Medical School Activities Post Graduation

- President of Alumni Association for four years (2006-2010) during which alumni support of the school financial was increased geometrically.
- Endowed the First Distinguished Professorship in Patient-Centered Medical Home in an interdisciplinary setting between Nursing, Pediatrics, Family Practice and Internal Medicine. Named the Dr. and Mrs. James L. Holly Distinguished Chair at University of Texas Health Science Center in San Antonio – March, 2011
- Endowed the First Distinguished Lectureship on Patient-Centered Medical Home at the University of Texas Health Science Center San Antonio School of Medicine. Named the W.E. Bellue and William R. Holly, Sr. Distinguished Lectureship. – June, 2011
- Endowed the Primary Care Institute at UT Health Science Center San Antonio begun with an initial grant from Dr. and Mrs. Holly – March, 2012
- Endowed a scholarship for senior family practice resident to attend an informatics conference annually at Texas A&M School of Medicine – 2009
- The major auditorium at The University of Texas Health Science Center in San Antonio (750 seats, 400 annual meetings held in the auditorium) named the Dr and Mrs. James L. Holly Auditorium due to a multi-million dollar gift from one of Dr. Holly's patients – May, 2011
- President Council, University of Texas Health Science Center San Antonio – multiple years
- Chancellors Council, University of Texas System, Austin, Texas – multiple years
- The University of Texas Health Science Center at San Antonio Development Board

Personal Information

Born

November 4, 1943

Married

Carolyn Ann Bellue Holly August 7, 1965

Two Children

Carrie Elizabeth Holly McMahan, Richmond Everett Holly

Eight Grandchildren

Beau, Hannah, Holly, Elizabeth, Emma, Kate, Richmond, Wyatt

Professional Activity

Emergency Medicine

Beaumont, Texas

1974 to 1976

Solo Practitioner

Beaumont, Texas

1976-1995

Southeast Texas Medical Associates, LLP (SETMA, LLP)

Beaumont, Texas

Founder and Chief Executive Officer

1995 to Present

Professional Positions Held

- President, Golden Triangle Physicians Alliance (GTPA) and Independent Practice Association (IPA) of 250 Physicians – 1997 to Present
- Chairman of the Board, GTPA – 1997 to Present
- Medical Director, GTPA – October, 1997 to Present
- Hospitalist, GTPA – 1997 to Present
- Founding Board Member of Select Care of Texas, a Federally Qualified Physician Health Organization (PHO) – 1998 to 2009
- Member of HIMSS Patient Safety and Quality Outcomes Committee
- Member of National Quality Forum and invited participant in the 2010 Workshop on Care Transitions

Professional Achievements in Leading SETMA

- National Committee for Quality Assurance (NCQA) Tier III Medical Home
- NCQA Diabetes Recognition Program for all clinics
- Association for Ambulatory Healthcare (AAAHC) accreditation for Medical Home
- AAACH accreditation for Ambulatory Care
- Joslin Diabetes Center Affiliation
- [Agency for Healthcare Research and Quality HHS Accepted SETMA's LESS Initiative for its Innovations Program](#)
- All SETMA Providers Successfully Completed Joslin Program and Designated as Certified Joslin Primary Care Providers
- Office of National Coordinator, Health Information Technology, HHS through the Rand Corporation designated SETMA as one of 30 Exemplary Practices in Clinical Decision Support
- [SETMA awarded Gartner Business Intelligence Semi-Finalist for excellence in BI](#)
- [SETMA award Innovator of the Year, February, 2011, by Healthcare Informatics Magazine](#)
- eHealth Initiative Innovator of Year award, January 2012

Time Line on Patient Safety Developments at SETMA

- 1998 – March 30, 1998, SETMA purchased NextGen Electronic Health Record and NextGen Enterprise Practice Management System.
- 1999 – January 26, 1999, first patients seen at SETMA on EHR. As of January 29, 1999, all patients seen at SETMA were seen with EHR and have been since.
- [1999 – Defining the value of EHR for the future of healthcare, “ More Than a Transcription Service: Reorganizing the Practice of Medicine With Computerized Patient Records \(CPR\).” May, 1999.](#)
- [1999 – SETMA morphed from EHR to electronic patient management – “More than a Transcription Service Revolutionizing the Practice of Medicine And Meeting the Challenge of Managed Care With Electronic Medical Records \(EMR\) which Evolves into Electronic Patient Management,” October 1, 1999.](#)
- 1999 – Began developing disease managements tools for diabetes, hypertension, lipids, CHF, Renal Disease, Cardiopulmonary Risk Syndrome and numerous others.

All of SETMA's Electronic Patient Management Tools were written by Dr. Holly and are posted on our website. They are offered for use by any healthcare provider without cost. See below for more detail

- 2000 – Began using Statistical Analysis for population-care management.
- 2003 – Began using a common data base across the entire patient-care experience – clinic, home, hospital, emergency department, physical therapy, hospice, home health, nursing home, etc.

- 2003 -- SETMA named as one of 50 Exemplary Primary Care Practices by the American Board of Internal Medicine Foundation.
- 2003 – *Physician Practice* Magazine Southwest Region Clinic of the Year.
- [2003 – Continued the process of transforming into electronic patient management with a presentation at the Advancing the quality Agenda, Physician Performance measure, AMA, June 13, 2003, “Medical Records: Evolving into Electronic Patient Management.”](#)
- 2003 – Began tracking quality metrics for multiple conditions first with the Physician Consortium for Performance Improvement (PCPI).
- 2004 – Microsoft Clinic of the Year Award.
- 2004 – *Physician Practice* Runner-Up Practice of the Year.
- 2005 – Received the [HIMSS Davies Award. NextGen Healthcare Recognizes Southeast Texas Medical Associates for 2005 Ambulatory Care Davies.](#)
- 2005 – SETMA successfully led the appeal for banning smoking in all public places in the City of Beaumont. [Smoking Ban Appeal September 4, 2005 Beaumont Enterprise Letters to the Editor.](#)
- 2006 – SETMA among the leaders in maintaining access to healthcare during the natural disaster of Hurricane Rita. [Helping Patients Cope When Disaster Strikes.](#)
- 2006 – HIMSS and Healthcare IT News [Texas group does EHR right.](#) One committee member stated, “You say that you are pursuing excellence, you may not have achieved perfection, but you have surpassed excellence.”
- 2007 – Founded the SETMA Foundation which helps pay for the care of our patients when they cannot afford it. 2009, 2010 and 2011, the SETMA partners have given an annual gift to the Foundation of \$500,000. None of this money can be paid to or profit SETMA.
- [2007 – The SETMA Model of Care defined and described.](#)
- 2007 – World Healthcare Innovation and Healthcare Congress, Innovation to Transform Awards, Group Practice Runner-up, SETMA. [WHIT 3.0 1st Annual Editors Choice Awards.](#)
- 2008 – Began monthly, ½ day training and quality improvement conferences for all healthcare providers.
- [2009 – Began using Physician Consortium for Performance Improvement Transitions of Care Quality Metric Sets.](#)
- [2009 – Began public reporting by provider name for quality metrics.](#)

Currently SETMA reports on over 200 quality metrics on our website under [Public Reporting](#). Please see below for more detail.

[HIMSS: Quality 101: Public Reporting of Provider Performance](#)

- [2009 – February 16, began transforming practice into a patient-centered medical home. The first article of an eleven part series which defined the start of this process was published February 19, 2009, entitled, “Medical Home Part I: Is it the future of healthcare?” Since then fifty articles have been published by SETMA on this subject. \(see below\)](#)

- [2009 – Began developing a business intelligence software deployment for population management. This process is described in a series of articles on our web site under the icon entitled COGNOS.](#)
- [2010 – First documented and demonstrated elimination of ethnic disparities in diabetes and hypertension care](#)
- 2010 (July) – Began follow-up calls (12-30 minutes) to all patients discharged from hospital and selected, high risk patients seen in clinic.
- [2010 – Designed a plan for decreasing preventable readmissions to the hospital.](#)
- [2010 \(August\) – opened the Department of Care Coordination at SETMA with a fulltime staff.](#)
- [2011 – HIMSS Stories of Success.](#)
- [2011 – Patient-Centered Primary Care Collaborative *Practices in the Spotlight* – The Medical home and Diabetes Care.](#)
- [2011 – Innovator Award from *Healthcare Informatics Magazine*.](#)
- [2011 \(July\) – Began a program for all patients 13-64 for HIV screening.](#)

Research Projects

- American Medical Association – Care Transitions Quality Metrics Application to Hospital Setting
- Joslin Diabetes Center PI-CME – Glyco and Cardio PI-CME
- Joslin Diabetes Center PI-CME -- Eldercare PI-CME
- Centers for Disease Control – Analyzing Cost Control for Medicare Recipients in the Medical Home Setting

Presentations – Partial List of presentations made by Dr. Holly over the past ten years

- “Managed Care and Computerized Medical Records,” Toward Electronic Patient Records (TEPR), March, 2000.
- “Healthcare Issues Facing Southeast Texas in the Twenty-first Century: A Proposal for Excellence in the Care of the Uninsured and the Indigent,” Beaumont Chamber of Commerce, Beaumont, Texas, August 24, 2000
- “Toward Electronic Patient Management,” Clinical Quality Improvement Forum, American Medical Association, Chicago, Illinois, October 30, 2002
- “Beyond Electronic Medical Records: The Hope and Promise of Electronic Patient Management,” AMA, Chicago, Illinois, by James L. Holly, MD June 16, 2003.
- “Advancing Electronic Healthcare Records Systems Implementation,” June, 2004 AMA
- “Spanning the Specialties to Bring You the Best Standards,” HIMSS, February 16, 2006 San Diego, California
- “Disease Management Support Systems,” Massachusetts Medical Society, October 9, 2006.
- Davies Award Presentation, HIMSS February 14, 2006 Southeast Texas Medical Associates, LLP (SETMA, www.setma.com) February 14, 2006

- “Designing an EMR to Enhance Medical Education,” Texas A&M University School of Medicine, September, 2007.
- “The Use of Business Intelligence in the Process of Designing Quality Improvement Initiatives,” University of Health Science Center at San Antonio School of Medicine Continuing Medical Education October 23, 2010
- “Advancing The Quality Agenda Physician Performance Measures,” AMA Chicago, Illinois June 16, 2003

2011

- “Southeast Texas Health Information Exchange (SETHIE),” Community Introduction and Organizational Meeting, January 19, 2011
- “Peter Senge & EHR: Beyond electronic patient records...electronic patient management and EHR Design,” January 27, 2011 Texas A&M School of Rural Public Health
- “The Future of Healthcare,” Office of National Coordinator Staff Washington, DC, March 31, 2011.
- “Informatics: The Foundation of Medical Home,” Family Medicine Leadership Conference Dallas, Texas September 19, 2009
- “Steps to Designing the Future of Health: The SETMA Model of Patient-Centered Medical Home,” August, 27, 2010
- “Designing a Quality Initiative: Principles, Quality Metrics, Public Reporting,” HIMSS, Orlando, Florida, February 14, 2011
- “The SETMA Seven Stations of Success for Treating Diabetes” Patient-Centered Primary Care Collaborative Shareholders Workshop Meeting, Washington, DC March 30, 2011
- “Performance Improvement CME,” Society For Academic CME April 8, 2011 New York, New York
- “Infrastructure required for a sustainable Quality Improvement initiative to decrease preventable readmissions to the hospital,” Scottsdale Institute, April 2011.
- “Care Transitions: The heart of Patient-Center Medical Home.” Texas Health Resources, Arlington, Texas June 4, 2011
- “Gartner Business Intelligence Excellence Award Semi-Finalist,” Los Angeles, California, May 3, 2011
- “CPI at the Point of Care: The Intersection of Clinical Practice, Measurement, Learning and Improvement,” Moving From Quality Measurement to Continuous Performance Improvement, National Institute of Quality Improvement and Education, September 2011
- “Excellence and Innovation in Education,” 22nd Annual Conference of the National Task Force on CME/Provider/Industry Collaboration Collaborating to Improve Professional Education and Health Outcomes, Baltimore, Maryland, September 22, 2011
- “Advances in Diabetes Using Electronic Tools,” Harvard School of Medicine and Joslin Diabetes Center, Boston, Massachusetts, November, 2011

- [IBM Healthcare Academy Community: Healthcare IT Solutions - Where we are? Where we need to go?](#) December 14, 2011

2012

- Examining and Improving SETMA's Care Transition and Care Coordination, January 17, 2012
- TMF (Texas CMS' Quality Improvement Organization, Webinar, February 12, 2012 , [Revolutionizing the Practice of Medicine And Meeting the Challenge of 21st Century Medicine With Electronic Medical Records \(EMR\) which Evolves into Electronic Patient Management](#),
- HIMSS 2012, Care Transitions, The Heart of Patient-Centered Medical Home, February 20, 2012, Las Vegas, Nevada.
- HIMSS 2012, Leaders & Innovators Breakfast, "Convenience is the new word for Quality," February 23, 2012, Las Vegas, Nevada.
- The Future of Primary Care, Primary Care Progress, Keynote Address, University of Texas Health Science Center San Antonio School of Medicine, March 21, 2012
- Preventable Hospital Readmissions, Policy, Problems, Processes, SETMA Staff Training, March 28, 2012
- The Importance of Data Analytics in Physician Practice, Massachusetts Medical Society, March 30, 2012, Boston Massachusetts.
- Large-scale Medical Management of Patients Using Quality Indicators and Electronic Health Records, Preparing for the 1115 Medicaid Waiver: Outcomes that Matter, YAI, Premier Healthcare Training Institute, New York City, May, 2, 2012.
- NextGen as a Tool for Redesigning Primary Care to Fulfill IHI's Triple Aim, NextGen's Larger Group Users" Meeting, Dallas, Texas, May 4, 2012
- Healthcare Informatics Summit, Orlando, Florida, Symposium on Hospital Readmissions, May 8, 2012
- New and Innovative Approach to Medical Care, Future of Healthcare Workshop, Texas Health Institute, May 10 2012.
- American Heart Association, Guidelines Advantage, webinar, The Use of Analytics in Physician Practices, June 13, 2012
- CARE Spotlight: State-based Solutions, Diabetes Innovation 2012, September 23-24, 2012, Washington, D.C.

Publications

Peer Reviewed

- *Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting,*” Health Information and Management Systems Society (HIMSS) Stories of Success, March, 2011.
- Chapter Author, “Innovation for the Future of Health Care: The SETMA Model of Care,” for *Innovation with Information Technologies in Healthcare*, edited by Dr. Lyle Berkowitz and Chris McCarthy, Springer Science and Business Media, 2011,
- HIMSS Safety 101 – contributor of multiple articles for this section of HIMSS website.

Weekly Health Column in *The Examiner* (a local newspaper distributed in Southeast Texas)

The weekly column is approximately 2000 words in length and has been published since 1998. All articles are posted at www.setma.com under *Your Life Your Health*. The following are examples of the content including collections of articles on:

- [Healthcare Reform and Public Policy](#) (24)
- [Medical Home](#) (46)
- [LESS Initiative](#) (66)
- [Nutrition](#) (83)
- [Cardiovascular Disease Risk Factors](#) (22)
- [Medical Records](#) (25)
- [Diabetes](#) (25)
- [Smoking Cessation](#) (15)
- [Weight Reduction](#) (33)
- [Exercise](#) (40)
- [Mental Health](#) (38)
- [Others](#)

Full links to *The Examiner* articles are included in the appendix.

Informatics Innovations SETMA's Deployment and Development of an EHR for Electronic Patient Management

Since SETMA made the transition from pursuit of EHR to Electronic Patient Management (EPM) in 1999, the following tools have been developed to facilitate excellence in patient care. All of these tools are displayed on SETMA's website (www.setma.com) under that title.

Dr. Holly researched, designed and wrote all of these materials. The EHR deployment was created by SETMA's IT Department under Dr. Holly's direction and all of the tutorials were written by Dr. Holly. Each of the named tools is 50 to 300 pages of material.

Following the EPM section, there is a list of the sets of quality metrics which are tracked, audited, analyzed and publicly reported by provider name by SETMA. That reporting is also displayed on SETMA's website for all to see and review.

Electronic Patient Management Tools

ICD-9 Coding

- [ICD-9 Code Training Manual](#)
- [E&M Codes Tutorial](#)
- [HCC/RxHCC Risk Tutorial](#)
- [Charge Posting Tutorial](#)

Suites of Templates

- [Master GP Suite of Templates](#)
- SETMA also has extensive suites of templates Rheumatology and Ophthalmology and others written by Dr. Holly, but tutorials have not been written for them.

Disease Management Tools

- [Angina Tutorial](#)
- [Diabetes Tutorial](#)
- [Lipids Tutorial](#)
- [Lipid Quality Audit Tutorial](#)
- [Hypertension Tutorial](#)
- [Primary Pulmonary Hypertension Tutorial](#)
- [Congestive Heart Failure Tutorial](#)
- [Adult Weight Management Tutorial](#)
- [Acute Coronary Syndrome Tutorial](#)
- [Cardiometabolic Risk Syndrome Tutorial](#)
- [Chronic Renal Disease Tutorial](#)

Hospital Based Tools

- [Discharge Summary Tutorial](#) – this is now called “The Hospital Care Summary and the Post Hospital Plan of Care and Treatment Plan.”
- [Admission Orders Tutorial](#)
- [Daily Progress Notes Tutorial](#)
- [Care Transition Data Set from PCPI Tutorial](#)
- [Using the Clinic and Hospital Follow-Up Call Templates](#)
- [Respiratory Failure Tutorial](#)

Preventive Health Tools

- [LESS Initiative Tutorial](#)
- [Smoking Cessation Tutorial](#)
- [Exercise Prescription Tutorial](#)
- [Diabetic Exercise Tutorial](#)
- [CHF Exercise Tutorial](#)
- [Preventing Diabetes Tutorial](#)
- [Preventing Hypertension Tutorial](#)
- [Weight Management Tutorial](#)

Nursing Home

- [Principle Suite of Templates](#)
- [Hydration Assessment Tutorial](#)
- [Nutrition Tutorial](#)
- [Skin Care Tutorial](#)
- [Fall Risk Tutorial](#)
- [Depression Tutorial](#)
- [Guidelines for Care Tutorial](#)

Specialized Tools

- [Chronic Conditions Tutorial](#)
- [Drug Interactions Tutorial](#)
- [Electronic Tickler File Tutorial](#)
- [Hydration Assessment Tutorial](#)
- [Nutrition Tutorial](#)
- [Future Labs Tutorial](#)
- [Pain Management Tutorial](#)
- [Skin Care Tutorial](#)
- [Fall Risk Tutorial](#)
- [Depression Tutorial](#)

- [HCC Risk Training Tool](#)
- [Evaluation Lower Urinary Tract Symptoms in the Male](#)
- [Referral](#)
- [Association of Medication and Diagnosis](#)
- [Medication Module Tutorial](#)

[Electronic Tickler File](#) -- Electronic Tickler File Tutorial

- [LESS Initiative Tutorial](#)
- [Follow-Up Calls Tutorial](#) (hospital and clinic)

[HCC & RxHCC Risk](#)

- [HCC/RxHCC Risk Tutorial](#)

[Chronic Conditions Tutorial](#)

[Association of Medication and Diagnosis](#)

[Framingham Cardiovascular Risk](#)

- [Cardio Metabolic Risk Assessment](#)
- [LDL Level](#)
- [Frederickson Classification of Dyslipidemia](#)
- [Lipid Disease Management Risk Assessment](#)
- [Framingham Heart Study Risk Calculators](#)

[Medication Module](#)

[Renal Failure Disease Management Tool](#)

- [Proteinuria](#)
- [Calculating the Stages of Renal Disease](#)
- eGFR – seven different formulae

Public Reporting (Quality Metric Sets Tracked, Audited and Analyzed by SETMA)

For public safety, overcoming clinical inertia, quality improvement, value-based healthcare purchasing and the future of healthcare, public reporting of quality metrics by provider name will be a key element.

PQRI

NQF

- [Care for Older Adults](#)
- [Comprehensive CHF Care](#)
- [Diabetes Measures](#)
- [Diabetes Measures – Blood Pressure Control](#)
- [Diabetes Measures – Glyco and LDL](#)
- [Diabetes Measures – Smoking Cessation](#)
- [Female Measures](#)
- [General Health Measures](#)
- [Medication Measures – Persistent Medications](#)
- [Medication Measures](#)
- [Pediatric Measures](#)

HEDIS (NCQA)

- [Effectiveness of Acute Care](#)
- [Effectiveness of Chronic Care – Clinic/Hospital](#)
- [Effectiveness of Chronic Care – Clinic Only](#)
- [Effectiveness of Chronic Care – Diabetes – Smoking Cessation](#)
- [Effectiveness of Chronic Care – Diabetes – Glyco and LDL](#)
- [Effectiveness of Chronic Care – Diabetes – Blood Pressure Control](#)
- [Effectiveness of Preventive Care](#)
- [Effectiveness of Preventive Care – Older Adults](#)
- [Effectiveness of Preventive Care – Diabetes Measures](#)
- [Effectiveness of Chronic Care – Persistent Medications](#)

NCAQ Diabetes Recognition Program Audit

LESS Initiative

PCPI

- [PCPI Hypertension](#)
- [PCPI Diabetes](#)
- [PCPI Chronic Stable Angina](#)
- [PCPI Care Transitions](#)

- [PCPI CHE](#)
- [PCPI Weight Management](#)
- [PCPI CKD Stages IV & V](#)

SETMA Lipid Audit

- [Lipids Treatment Audit Tutorial](#)
- [Lipids Tutorial](#)

AQA

COGNOS Project

SETMA Audit for CKD Stages I – III

Patient Satisfaction Survey

Appendix

Links to *The Examiner* Publications

Healthcare Reform and Public Policy

- [Quality of Care and Healthcare Reform](#)
- [Entrepreneurism versus Professionalism Part II: Republicans and Democrats Both Have it Wrong](#)
- [Entrepreneurship vs. Professionalism Part I: Drivers of Healthcare Cost](#)
- [Health Care Reform: What is in the bill?](#)
- [Healthcare Policy Myths](#)
- [County Health Rankings - Part II - Quality of Care - What Will Be Gained by Public Reporting](#)
- [County Health Rankings - Part I - Jefferson County's Results and what it means](#)
- [Healthcare Reform: What Must Be Involved? Part III - Hard Choices: Personal Choice](#)
- [Healthcare Reform: What Must Be Involved? Part II -- Honesty](#)
- [Healthcare Reform: What Must Be Involved?](#)
- [Healthcare Change - Foundational Ideas](#)
- [Healthcare Policy Issues Part III - Reforming or Transforming Healthcare](#)
- [Healthcare Policy Issues Part II - Reality, Responsibility and Rights](#)
- [Rationing Health Care vs. Rational Healthcare](#)
- [An Analysis and Response to President Obama's Health Care Reform Address to the American Medical Association: Part IV - My Healthcare Reform](#)
- [An Analysis and Response to President Obama's Health Care Reform Address to the American Medical Association: Part III](#)
- [An Analysis and Response to President Obama's Health Care Reform Address to the American Medical Association: Part II](#)
- [An Analysis and Response to President Obama's Health Care Reform Address to the American Medical Association: Part I](#)
- [Can More Care Provide Less Health?](#)
- [Pursuing Excellence in Healthcare Delivery:: Personal Mastery and Electronic Medical Records as Tools of Excellence](#)
- [Your Healthcare Found in Your Caring for Others](#)
- [Framing the Discussion of How to Solve the Nation's Health Care Problems](#)
- [Healthcare Policy and Hope Part II](#)
- [Healthcare Policy and Hope](#)

Medical Home

- [Medical Home - Series Two: Part VII Care Coordination](#)
- [Medical Home - Series Two: Part VI Care Transitions](#)
- [Medical Home - Series Two: Part V Continuity of Care](#)
- [Medical Home Series Two: Part IV A Metaphor for Medical Practice](#)
- [Medical Home Series Two: Part III The Baton](#)
- [Medical Home - Series Two: Part II The Caution Lights](#)
- [Medical Home - Series Two: Part I The Movie](#)
- [Texas State Reportable Infectious Diseases: A Systems Solution to the Problem of Reporting](#)
- [Care Transitions: The Heart of Patient-Centered Medical Home](#)
- [Over-diagnosis - THE Problem?](#)
- [Business Analytics and Your AO](#)

- [Patient-Centered Medical Home and Care Transitions: Part II](#)
- [Patient-Centered Medical Home and Care Transitions: Part I](#)
- [2011 Gartner Business Intelligence Excellence Awards SETMA A Semi-Finalist](#)
- [SETMA: Practices in the Spotlight Medical Home and Diabetes Care](#)
- [Reducing Preventable Readmissions to the Hospital](#)
- [Things I Would Like To Tell my Friend](#)
- [Accountable Care Organizations: What Is Required to Make Them Work?](#)
- [SETMA HIMSS Stories of Success: Part II -- Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting](#)
- [SETMA -- HIMSS Stories of Success: Part I -- Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting](#)
- [Concierge Medicine and the Future of Healthcare](#)
- [Patient-Centered Medical Home - Care Coordination and Coordinated Care](#)
- [Address to the Beaumont Chamber of Commerce August 2000 Part II](#)
- [Address to the Beaumont Chamber of Commerce August 2000 Part I](#)
- [A Review of 2010 and a Projection for 2011](#)
- [SETMA and the National Quality Forum](#)
- [Re-Evaluating the Value of Members of the Healthcare Team](#)
- [A New Day in Healthcare for You and for Us - Part V - Certified Electronic Health Records \(EHRs\)](#)
- [A New Day in Health Care for You and for Us - Part IV - Are Quality Metrics a Good Part of the Future of Healthcare?](#)
- [A New Day in Healthcare for You and for Us - Part III - Medical Home](#)
- [Medical Home: Questions About Our Journey](#)
- [Passing the Baton: Effective Transitions in Healthcare Delivery](#)
- [Reporting of Health Care Provider Performance](#)
- [Patient-centered Medical Home SETMA's COGNOS Project](#)
- [The Place of Patient-Centered Medical Home in the Future of Healthcare Delivery](#)
- [Medical Home Part X: A Summation of the Beginning of a Journey](#)
- [Medical Home Part IX: Radical Changes in Healthcare Delivery](#)
- [Medical Home Part VIII: Why is Medical Home Called Patient-Centered Medical Home?](#)
- [Can More Care Provide Less Health?](#)
- [Medical Home Part VII: Reporting of Quality Measures Performance](#)
- [Medical Home Part VI: Evidenced Based Medicine Defines the Standard and the Structure of Care](#)
- [Medical Home Part V: Healthcare Education and Delivery: Essential Changes Needed in Both](#)
- [Medical Home Part IV: Help and Hope in Healthcare](#)
- [Medical Home Part III: Requirement Number 1 of 28](#)
- [Medical Home Part II: What is it?](#)
- [Medical Home Part I: Is it the future of healthcare?](#)

Medical Records

- [Patient-Centered Medical Home: The Power of Data in Designing the future of healthcare](#)
- [The Place of Patient-Centered Medical Home in the Future of Healthcare Delivery](#)
- [Pursuing Excellence in Healthcare Delivery: Personal Mastery and Electronic Medical Records as Tools of Excellence](#)
- [Designing an EMR Guided by The Fifth Discipline by Peter Senge, PhD](#)
- [Don't Load Both Barrels - The Story of SETMA's Implementation of NextGen EMR and EPM](#)
- [Medical Records: Evolving into Electronic Patient Management](#)
- [Medical Records: Beyond Electronic Medical Records:](#)
- [Healthcare: EMR only distantly related to 'real' electronic patient management.](#)
- [Healthcare: Improving Health -- Overcoming Organizational Learning Disabilities](#)
- [Healthcare: *Metanoia* -- A Shift of Mind](#)
- [Medical Records: Is it Secure?](#)

- [Medical Records: What Should it Contain?](#)
- [Managed Care and Electronic Patient Records](#)
- [More Than a Transcription Service: Revolutionizing the Practice of Medicine And Meeting the Challenge of Managed Care With Electronic Medical Records \(EMR\) which Evolves into Electronic Patient Management](#)
- [Medical Records: More Than A Transcription Service](#)
- [Patient-Centered Medical Home and Care Transitions: Part I](#)
- [SETMA HIMSS Stories of Success: Part II -- Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting](#)
- [SETMA -- HIMSS Stories of Success: Part I -- Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting](#)
- [Pilgrimage to a Patient-Centered Medical Home](#)
- [Electronic Health Records \(EHR\) and Quality Improvement: If You Make a Change will it Make a Difference?](#)
- [Address to the Beaumont Chamber of Commerce August 2000 Part II](#)
- [Address to the Beaumont Chamber of Commerce August 2000 Part I](#)
- [A Review of 2010 and a Projection for 2011](#)
- [A New Day in Healthcare for You and For Us - Part VI - Meaningful Use](#)
- [A New Day in Healthcare for You and for Us - Part V - Certified Electronic Health Records \(EHRs\)](#)

LESS Initiative – Lose Weight, Exercise, Stop Smoking

- [SETMA's LESS Initiative and AHRQ Health Care Innovations Exchange](#)
- [A Workshop: Leading for Health: Realizing Better Health, Better Care and Lower Cost Through Systems Leadership](#)
- [You Can Get There but you have to Walk - Part III - The Miracle of DNA Analysis in Changing Your Future](#)
- [10 ways to control high blood pressure without medication](#)
- [Rapid Heart Beat or Tachycardia](#)
- [The Miracle of DNA Analysis in Changing Your Future](#)
- [Reformation - Resolution - Restoration - Redemption](#)
- [Lessons Learned From a Tree: Principles of Change to Improve Your Health](#)
- [Quantifying Global Cardiovascular Risk](#)
- [Healthcare Policy and Hope](#)
- [Father's Day and Healthcare Policy: How Are They Related?](#)
- [Is America's Health Care System "Sick"?](#)
- [Address to Freshman Weekend](#)
- [Prescription Drug Abuse Part III - Texas Medical Board Rule 170](#)
- [Prescription Drug Abuse Part II Introduction continued](#)
- [Prescription Drug Abuse Part I Introduction](#)
- [Cardiometabolic Risk Syndrome Part XI - Healthy Eating: The Age of Nutritionism](#)
- [Cardiometabolic Risk Syndrome Part X: Inflammation Altered by Diet](#)
- [Cardiometabolic Risk Syndrome Part IX: Pro-inflammatory and Anti-inflammatory Diet](#)
- [Cardiometabolic Risk Syndrome Part VIII: C - Reactive Protein](#)
- [Cardiometabolic Risk Syndrome Part VII: Inflammation - chronic, low-grade](#)
- [Cardiometabolic Risk Syndrome: Part VI: Plasminogen Activator Inhibitor I](#)
- [Cardiometabolic Risk Syndrome Part V: Fibrinolytic Dysfunction](#)
- [Cardiometabolic Risk Syndrome Part IV: Endothelium Dysfunction](#)
- [Cardiometabolic Risk Syndrome Part II: Insulin Resistance](#)
- [Cardiometabolic Risk Syndrome Part I: Introduction](#)
- [Nostalgia for Smoking-days of Yore](#)
- [Summary of the 7Th Annual Gift of Life Health Forum: Smoking Cessation and Prevention](#)
- [Successful Weight Loss Using the Glycemic Index and Glycemic Load](#)
- [American Heart Association Recommendations for Exercise](#)
- [American Heart Association 2006 Revised Dietary Recommendations](#)
- [A Whimper -- remembering the halcyon days of lead paint, asbestos, public smoking](#)

- [Aerobic Units and Calorie Expenditure Exercising for Your Heart](#)
- [Cardiovascular Disease Risk Factors - Part XII - Insulin Resistance](#)
- [Smoking Ban Appeal September 4, 2005 Beaumont Enterprise Letters to the Editor](#)
- [Cardiovascular Disease Risk Factors - Part X - Psychosocial Stress](#)
- [Cardiovascular Disease Risk Factors - Part IX - Family History](#)
- [Cardiovascular Disease Risk Factors - Part VIII - C-Reactive Protein](#)
- [Cardiovascular Disease Risk Factors - Part VII - Combined Factors which Begin in Childhood](#)
- [Cardiovascular Disease Risk Factors - Part VI - Hypertension](#)
- [Cardiovascular Disease Risk Factors - Part IV - Smoking](#)
- [Cardiovascular Disease Risk Factors - Part III - Obesity](#)
- [Cardiovascular Disease Risk Factors - Part II - Sedentary Life Style](#)
- [Cardiovascular Disease Risk Factors - Part I - Introduction](#)
- [Less Initiative: Response to Letter to the Editor about **Less Initiative** Article](#)
- [LESS Initiative: Response to Beaumont Enterprise Article on the Less Initiative](#)
- [Hunger: Controlling Yours, How?](#)
- [Tobacco -- Appeal for Banning](#)
- [Health Improvement -- Beginning](#)
- [Diabetes: Preventing Diabetes Mellitus](#)
- [Less Initiative: SETMA](#)
- [Tobacco: Not Smoking but Inhaling](#)
- [Obesity: How to Beat It](#)
- [Obesity: Getting Rid of Fat: Why Is It So Hard?](#)
- [Exercise -- Walking For Health](#)
- [Exercise: SETMA's Exercise Prescription Part II](#)
- [Exercise: It's Never Too Late To Start](#)
- [Exercise: Physical Inactivity: The Consequences of Being a Couch Potato](#)
- [Healthy Eating: Comprehensive Plan for Your Life Part III](#)
- [Healthy Eating: Comprehensive Plan for Your Life Part II](#)
- [Healthy Eating: Comprehensive Plan for Your Life Part I](#)
- [Exercise: Something Is Better Than Nothing](#)
- [Nutrition For a Healthy Heart](#)
- [Health: A Matter of Choices for Good Health](#)
- [Heart Disease: Managing Cardiac Risk Factors](#)
- [Hypertension: Salt and Syndrome X](#)

Nutrition

- [The Science of Appetite](#)
- [Diet, Exercise and Cancer - The American Cancer Society Nutrition and Exercise Guide - Part IV - Nutrients, Cancer and Other Questions](#)
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- [Diet, Exercise and Cancer - The American Cancer Society Nutrition and Exercise Guide - Part I - Nutrition and Cancer](#)
- [Preventive Health: Am I Receiving Excellent Care?](#)
- [Dare to Care Series Part I: Smart Food Choices](#)
- [Cardiometabolic Risk Syndrome Part V: Fibrinolytic Dysfunction](#)
- [Successful Weight Loss Using the Glycemic Index and Glycemic Load](#)
- [American Heart Association 2006 Revised Dietary Recommendations](#)
- [Chronic Disease - Effects of Exercise and Diet - Part VII Conclusions](#)
- [Chronic Disease - Effects of Exercise and Diet - Part VI Cancer](#)

- [Chronic Disease - Effects of Exercise and Diet - Part V
Metabolic Syndrome](#)
- [Chronic Disease - Effects of Exercise and Diet - Part IV - Diabetes](#)
- [Chronic Disease - Effects of Exercise and Diet - Part III - Hypertension](#)
- [Chronic Disease - Effects of Exercise and Diet Part II - Coronary Artery Disease \(CAD\)](#)
- [Chronic Disease - Effects of Exercise and Diet - Part I](#)
- [Omega 3 Fish Oil - The JELIS Study](#)
- [Diets and Cardiovascular Disease](#)
- [Plasminogen Activator Inhibitor I: Why Should I Care?](#)
- [Trans-fatty acids and Heart Disease](#)
- [Mediterranean Diet and Your Heart -- Part II](#)
- [Mediterranean Diet and Your Heart -- Part I](#)
- [Fiber: What Is It and What Does It Do?](#)
- [Less Initiative: SETMA's Initiative Confirmed by Medical Journals](#)
- [Health: Twelve Facts for Improving Your Health](#)
- [Hunger: Controlling Yours, How?](#)
- [Oxidative Stress: Why is it important to me?](#)
- [Health Improvement -- Beginning](#)
- [Medications: What Time of Day Should I take my medications?](#)
- [Less Initiative: SETMA](#)
- [Alcohol and Brain Damage](#)
- [Omega 3 Fatty Acids and Arthritis](#)
- [Obesity: Getting Rid of Fat: Why Is It So Hard?](#)
- [Hypertension: Part V Dash Diet Continued](#)
- [Hypertension: Part IV The DASH Diet](#)
- [Hypertension: Part III What Can I Do?](#)
- [Metabolic Syndrome - Part I - What is it and what can I do about it?](#)
- [Hunger - Fats and Favorite Foods](#)
- [Nutrition: Medications Depletion of Important Nutrients](#)
- [My Personal Supplement Regimen](#)
- [Obesity: Fat and Fit](#)
- [Exercise: Getting Started Part III](#)
- [Exercise: Getting Started Part II](#)
- [Exercise: Getting Started Part I](#)
- [Nutrition: Salt, Sugar and Saturated Fats](#)
- [Nutrition: Water -- Its Crucial Role in Health](#)
- [Aging Well Part VII -- Water - Its Crucial Role in Health](#)
- [Glutathione and Whey - Part III](#)
- [Glutathione As An Antioxidant - Part II](#)
- [Glutathione and Oxidative Stress - Part I](#)
- [Lipoic Acid and the Antioxidant Network](#)
- [Nutrition: Popeye and Spinach](#)
- [Omega 3 Oil -- Health Benefits -- Part II](#)
- [Omega 3 Oil - Health Benefits - Part I](#)
- [Diet -- Decreasing Inflammation in Body](#)
- [Cancer Prevention and Diet](#)
- [Glycemic Load: Beyond the Glycemic Index](#)
- [Healthy Eating: Comprehensive Plan for Your Life Part IV](#)
- [Healthy Eating: Comprehensive Plan for Your Life Part III](#)
- [Healthy Eating: Comprehensive Plan for Your Life Part II](#)
- [Healthy Eating: Comprehensive Plan for Your Life Part I](#)
- [Hyperinsulinemia: The Culprit in Many Maladies](#)

- [Glycemic: Insulin -- Friend or Foe?](#)
- [Omega-3 Oils - Depression and Mental Health](#)
- [Nutrition: The Benefits of Fatty Acids Part II](#)
- [Nutrition: The Benefits of Fatty Acids Part I](#)
- [Nutrition: A Salmon A Day May Keep The Doctor Away](#)
- [Nutrition: Trans Fats What Are They and Why Are They Dangerous?](#)
- [Nutritional Primer - Part III](#)
- [Nutritional Primer - Part II](#)
- [Nutritional Primer -- Part I](#)
- [Broccoli - The Crown Jewel of Nutrition](#)
- [C-Reactive Protein and Your Heart](#)
- [Nutrition: Essential Trace Elements](#)
- [Nutrition: CoQ 10 What is it and what does it do?](#)
- [Nutrition For a Healthy Heart](#)
- [Health: A Matter of Choices for Good Health](#)
- [Cholesterol, Hypertension, Diabetes: The Silent Killers](#)
- [Obesity: Weight Reduction](#)
- [Hypertension: Salt and Syndrome X](#)
- [Fiber: The Forgotten Factor](#)
- [Nutrition: Vital Facts About Vitamins](#)

Cardiovascular Disease Risk Factors

- [Framingham Risk Scores and "What-If?" Scenarios](#)
- [Evidence-Based Medicine and the Treatment of Cholesterol and Triglycerides](#)
- [Plasminogen Activator Inhibitor I: Why Should I Care?](#)
- [Rapid Heart Beat or Tachycardia](#)
- [Inflammation and Cardiovascular Risk: is there a role for anti-inflammatory therapy?](#)
- [Learning Shema Target Theory Cardiovascular Disease Risk Factors](#)
- [Exercising the Heart Part IV: A Merry Heart as Medicine](#)
- [Exercise of the Heart Part III: Loving Others](#)
- [Cardiovascular Disease Risk Factors - Part XIV - Gender - Part 2](#)
- [Cardiovascular Disease Risk Factors - Part XIII - Addendum - Questions and Answers About Estrogen Replacement and Heart Disease](#)
- [Cardiovascular Disease Risk Factors - Part XIII - Gender - Part 1](#)
- [Cardiovascular Disease Risk Factors - Part XII - Insulin Resistance](#)
- [Cardiovascular Disease Risk Factors - Part XI - Age](#)
- [Cardiovascular Disease Risk Factors - Part X - Psychosocial Stress](#)
- [Cardiovascular Disease Risk Factors - Part IX - Family History](#)
- [Cardiovascular Disease Risk Factors - Part VIII - C-Reactive Protein](#)
- [Cardiovascular Disease Risk Factors - Part VII - Combined Factors which Begin in Childhood](#)
- [Cardiovascular Disease Risk Factors - Part VI - Hypertension](#)
- [Cardiovascular Disease Risk Factors Part V - Cholesterol](#)
- [Cardiovascular Disease Risk Factors - Part IV - Smoking](#)
- [Cardiovascular Disease Risk Factors - Part III - Obesity](#)
- [Cardiovascular Disease Risk Factors - Part II - Sedentary Life Style](#)
- [Cardiovascular Disease Risk Factors - Part I - Introduction](#)

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- [SETMA: Practices in the Spotlight Medical Home and Diabetes Care](#)
- [Key Note Address, Inauguration Ceremony November 30, 2010
Joslin Diabetes Center Affiliate at Southeast Texas Medical Associates, LLP](#)
- [Joslin Diabetes Center Affiliate at Southeast Texas Medical Associates](#)
- [Introduction to the Inauguration of the Joslin Diabetes Center Affiliate at Southeast Texas Medical Associates](#)
- [The Visionary Founder of the Joslin Diabetes Center: SETMA's Pride and Promise](#)
- [Joslin Affiliates' 20th Annual Meeting](#)
- [Your Life Your Health: The Future of Healthcare - SETMA's View](#)
- [Diabetes Mellitus Type 2: How To Prevent the Disease](#)
- [Joslin Diabetes Center and SETMA's Diabetes Prevention Program](#)
- [Joslin Diabetes Center Affiliate at SETMA, LLP and NCQA Diabetes Recognition Program The SETMA Model of Care - Diabetes - Precision Medicine, Quality Performance](#)
- [Data, Decisions, Directions: Creating in new breakpoint in the treatment of Diabetes Mellitus](#)
- [Joslin Diabetes Center at Harvard University and The SETMA Foundation](#)
- [Judging the Quality of your healthcare provider's care of your diabetes](#)
- [Cardiometabolic Risk Syndrome Part III: Pre-Diabetes](#)
- [Cardiometabolic Risk Syndrome Part II: Insulin Resistance](#)
- [Summary and Comments Upon American Diabetes Association Clinical Practice Recommendations 2006](#)
- [Cardiovascular Disease Risk Factors - Part XII - Insulin Resistance](#)
- [Less Initiative: SETMA's Initiative Confirmed by Medical Journals](#)
- [Diabetes Mellitus: Screening, Prevention, Care](#)
- [Medications: What Time of Day Should I take my medications?](#)
- [Diabetes: Preventing Diabetes Mellitus](#)
- [Glycemic Load: Beyond the Glycemic Index](#)
- [Hyperinsulinemia: The Culprit in Many Maladies](#)
- [Glycemic: Insulin -- Friend or Foe?](#)
- [Cholesterol, Hypertension, Diabetes: The Silent Killers](#)

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- [Banning Smoking In Public Places](#)
- [Smoking Ban Appeal September 4, 2005 Beaumont Enterprise Letters to the Editor](#)
- [Cardiovascular Disease Risk Factors - Part IV - Smoking](#)
- [Tobacco -- Appeal for Banning](#)
- [Tobacco: Not Smoking but Inhaling](#)
- [Medical Management of Smoking Cessation: You Can Get There but you have to Walk - Part III - The Miracle of DNA Analysis in Changing Your Future](#)
- [10 ways to control high blood pressure without medication](#)
- [Is America's Health Care System "Sick"?](#)
- [Cardiometabolic Risk Syndrome Part III: Pre-Diabetes](#)
- [Nostalgia for Smoking-days of Yore](#)
- [Summary of the 7Th Annual Gift of Life Health Forum: Smoking Cessation and Prevention](#)
- [A Whimper -- remembering the halcyon days of lead paint, asbestos, public smoking](#)
- [Improving Your Health at 75 - Part II](#)
- [National Cancer Institutes Statement on Environmental Tobacco Smoke](#)
- [Tobacco Response to the City Council Meeting Unable to attend the City Council meeting on March 21st](#)

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- [American Heart Association 2006 Revised Dietary Recommendations](#)
- [Aerobic Units and Calorie Expenditure Exercising for Your Heart](#)
- [Exercise, Weight Loss and Fat](#)
- [Diets and Cardiovascular Disease](#)
- [Cardiovascular Disease Risk Factors Part V - Cholesterol](#)
- [Cardiovascular Disease Risk Factors - Part III - Obesity](#)
- [Plasminogen Activator Inhibitor I: Why Should I Care?](#)
- [Exercise: AHA's Statement on Exercise and Physical Activity Part II](#)
- [Exercise: AHA's Statement on Exercise and Physical Activity Part I](#)
- [Mediterranean Diet and Your Heart -- Part II](#)
- [Mediterranean Diet and Your Heart -- Part I](#)
- [Exercise: Progressive Resistance Training \(PRT\) and Health](#)
- [Less Initiative: SETMA's Initiative Confirmed by Medical Journals](#)
- [Health: Twelve Facts for Improving Your Health](#)
- [Hunger: Controlling Yours, How?](#)
- [Health Improvement -- Beginning](#)
- [Less Initiative: SETMA](#)
- [Omega 3 Fatty Acids and Arthritis](#)
- [Obesity: Weight Loss -- Medicine, Myths and Magic](#)
- [Obesity: How to Beat It](#)
- [Obesity: Getting Rid of Fat: Why Is It So Hard?](#)
- [Metabolic Syndrome - Part I - What is it and what can I do about it?](#)
- [Hunger - Fats and Favorite Foods](#)
- [Obesity: Fat and Fit](#)
- [Exercise: Physical Inactivity: The Consequences of Being a Couch Potato](#)
- [Exercise: Getting Started Part III](#)
- [Exercise: Getting Started Part II](#)
- [Exercise: Getting Started Part I](#)
- [Diet -- Decreasing Inflammation in Body](#)
- [Obesity and Overweight: Summary of National Institutes of Health Report](#)
- [Exercise: Something Is Better Than Nothing](#)
- [Health: A Matter of Choices for Good Health](#)
- [Obesity: Weight Reduction](#)

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- [Being Healthy and never exercising? It is possible!](#)
- [Physical Activity and Public Health in Older Adults:](#)
- [Preventive Health: Am I Receiving Excellent Care?](#)
- [Physical Activity and Public Health - Part I](#)
- [Cardiometabolic Risk Syndrome Part V: Fibrinolytic Dysfunction](#)
- [Cardiometabolic Risk Syndrome Part I: Introduction](#)
- [American Heart Association Recommendations for Exercise](#)
- [Chronic Disease - Effects of Exercise and Diet - Part VII Conclusions](#)
- [Chronic Disease - Effects of Exercise and Diet - Part VI Cancer](#)
- [Chronic Disease - Effects of Exercise and Diet - Part V Metabolic Syndrome](#)
- [Chronic Disease - Effects of Exercise and Diet - Part IV - Diabetes](#)

- [Chronic Disease - Effects of Exercise and Diet - Part III - Hypertension](#)
- [Chronic Disease - Effects of Exercise and Diet Part II - Coronary Artery Disease \(CAD\)](#)
- [Chronic Disease - Effects of Exercise and Diet - Part I](#)
- [Moderate Exercise: The Health Benefits Part II](#)
- [Moderate Exercise: The Health Benefits Part I](#)
- [Aerobic Units and Calorie Expenditure Exercising for Your Heart](#)
- [Exercising the Heart Part V](#)
- [Exercising the Heart Part IV: A Merry Heart as Medicine](#)
- [Exercise of the Heart Part III: Loving Others](#)
- [Exercise and Your Heart Part II](#)
- [Exercise and Your Heart Part I](#)
- [Exercise, Weight Loss and Fat](#)
- [Cardiovascular Disease Risk Factors - Part VII - Combined Factors which Begin in Childhood](#)
- [Cardiovascular Disease Risk Factors - Part VI - Hypertension](#)
- [Cardiovascular Disease Risk Factors Part V - Cholesterol](#)
- [Cardiovascular Disease Risk Factors - Part II - Sedentary Life Style](#)
- [Cardiovascular Disease Risk Factors - Part I - Introduction](#)
- [Exercise: AHA's Statement on Exercise and Physical Activity Part II](#)
- [Exercise: AHA's Statement on Exercise and Physical Activity Part I](#)
- [Exercise: Progressive Resistance Training \(PRT\) and Health](#)
- [Hypertension: Part I Insulin Resistance and Oxidative Stress](#)
- [Health Improvement -- Beginning](#)
- [Obesity: Getting Rid of Fat: Why Is It So Hard?](#)
- [Exercise -- Walking For Health](#)
- [Exercise: SETMA's Exercise Prescription Part II](#)
- [Exercise: SETMA's Exercise Prescription Part I](#)
- [Exercise: It's Never Too Late To Start](#)
- [Heart Evaluation: Cardiopulmonary Exercise Testing \(CPET\)](#)
- [Exercise -- Aging & Inactivity](#)

Mental Health

- [The Healing Touch](#)
- [My Compact with SETMA and My Health](#)
- [Metaphors for your Life](#)
- [Veterans Day: Remembering and Never Forgetting](#)
- [Sixty-Five and Counting](#)
- [Stress Disorders - Part IV Treatment of Stress Disorders](#)
- [Stress Disorders - Part III Diagnosing Stress Disorders](#)
- [Stress Disorders - Part II Causes of Stress and Anxiety](#)
- [Stress Disorders - Part I Stress, Anxiety, Illness](#)
- [Your Healthcare Found in Your Caring for Others](#)
- [Labor Day - 2008 - The Intrinsic Worth of the Laborer](#)
- [Memories Part III Learning: It Can Be Fun](#)
- [Memories Part II Learning: The Gift of Remembering and of Being Remembered](#)
- [Memories Part I: Storing and Sharing](#)
- [Seeking and Finding a "Good Death"](#)
- [Reformation - Resolution - Restoration - Redemption](#)
- [What Makes You a Human Being](#)
- [The Gift of Reconciliation: The Healthiest Act of your life](#)
- [Labor Day - The Promise of a Simpler Time](#)

- [Universal Values and Muslim Democracy Part II](#)
- [Universal Values and Muslim Democracy Part I](#)
- [Learning and Accidents - Changes which improve your health](#)
- [Relating to Others with Dignity and Respect](#)
- [Christmas Gifting](#)
- [Gratitude: Exercise for the mind, the soul and the spirit](#)
- [The Comfort of Grief: When there are no tears - There are memories](#)
- [Memories of Hurricane Rita and Mental Health](#)
- [Celebration of Religious Freedom](#)
- [Stress and Health](#)
- [Grief: Good Grief](#)
- [Cardiovascular Disease Risk Factors - Part X - Psychosocial Stress](#)
- [Healthy Aging: Integrity and Wisdom](#)
- [Aging Well Part IV -- Thanksgiving, Gratitude and Mental Health](#)
- [Omega-3 Oils - Depression and Mental Health](#)
- [Happiness is The Best Medicine](#)
- [Alzheimer's Disease: Is There Anything You can Do?](#)
- [Alzheimer's Disease -- Part II](#)